

Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2013

State	Metric	Metric Name	Product	JULY 2013					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	100.00%	4	100.00%	.	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1121	93.84%	295	93.56%	-1.05	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	153	90.85%	28	92.86%	-1.05	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	2	100.00%	.	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	520	90.19%	280	88.21%	-1.32	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	28	75.00%	6	50.00%	-1.74	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1125	2.22%	184	2.17%	-1.17	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	27033	3.55%	10592	3.83%	-1.8	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2974	0.34%	1352	0.15%	-0.34	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	25	4:33	4	4:33	-1.25	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	960	3:06	406	4:07	-3.6	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:09	2	0:45	-0.03	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	31	100.00%	7	100.00%	.	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1169	92.99%	337	91.39%	-1.27	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	128	89.84%	30	86.67%	-1.31	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%	6	100.00%	-0.85	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	773	94.18%	250	88.00%	-1.88	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	28	67.86%	18	77.78%	-0.77	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1121	1.78%	149	0.67%	-0.63	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28453	1.68%	11132	1.63%	-0.81	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3066	0.88%	1447	0.35%	0.22	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	20	3:53	1	2:50	-1.06	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	478	3:29	182	3:55	-1.36	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	27	2:31	5	1:39	-0.42	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	32	100.00%	1	100.00%	.	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	595	93.95%	138	92.03%	-1.31	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	49	87.76%	22	90.91%	-1.04	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%	3	33.33%	-2.28	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	279	82.80%	86	89.53%	-0.32	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	90.91%	2	50.00%	-1.9	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	927	0.65%	46	0.00%	-1.4	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14572	1.05%	5572	0.99%	-0.76	

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SEPTEMBER 2013

				JULY 2013					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1481	0.20%	744	0.27%	-1.19	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	5:36			.	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	153	3:08	55	5:13	-1.99	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:21	2	1:25	-1.05	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	226	95.13%	129	93.80%	-1.27	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	86.67%	2	100.00%	-1.43	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0						
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	162	98.15%	94	97.87%	-1.08	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%			.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	249	0.80%	20	0.00%	-1.65	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5421	1.46%	2734	1.32%	-0.69	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	630	0.16%	312	1.28%	-2.36	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	7:08			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	79	2:54	36	2:28	-0.36	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	5:01	4	2:56	-0.21	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	119	94.96%	10	50.00%	-3.97	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1191	93.95%	197	95.94%	-0.75	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	124	90.32%	41	87.80%	-1.28	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	16	100.00%	7	57.14%	-2.71	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	588	90.65%	146	91.10%	-1.01	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	72	94.44%	11	90.91%	-1.28	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2123	1.41%	266	0.38%	-0.3	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24023	0.95%	7308	0.90%	-0.76	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2640	0.49%	1211	0.33%	-0.57	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	30	2:55	1	3:29	-1.69	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	229	2:52	66	2:51	-1.03	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	1:38	4	1:00	-0.52	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%			.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	274	96.35%	54	88.89%	-2.16	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	55.56%	3	100.00%	-0.6	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0						

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State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	89	85.39%	14	85.71%	-1.27	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	336	0.30%	28	3.57%	-2.37	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4307	2.16%	1784	1.18%	0.56	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	517	0.00%	327	0.00%	.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	0:07	1	1:50	.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	93	3:55	21	4:17	-1.18	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	4	75.00%	-1.95	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	380	96.58%	45	93.33%	-1.4	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	75.00%	6	83.33%	-1.18	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0						
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	97	90.72%	12	83.33%	-1.49	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	2	50.00%	-1.37	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	388	0.52%	40	0.00%	-1.56	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4462	1.03%	1197	1.50%	-1.84	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	369	0.27%	134	0.00%	-1.38	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	5:44			.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	46	4:08	18	3:53	-0.98	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:02			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	95.00%			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	283	95.05%	65	93.85%	-1.2	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	88.89%	11	72.73%	-1.68	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	109	90.83%	69	79.71%	-2.29	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	7	42.86%	-1.11	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	648	0.77%	62	0.00%	-1.21	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8059	1.07%	2643	1.17%	-1.28	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	756	0.13%	433	0.23%	-1.24	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	4:22			.	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	86	4:42	31	4:02	-0.42	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:43	1	1:12	.	

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NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%			.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	496	95.36%	130	94.62%	-1.13	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	21	85.71%	17	11.76%	-3.76	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	196	94.90%	72	90.28%	-1.69	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	66.67%	17	82.35%	-0.74	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	462	3.03%	17	0.00%	-1.15	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7969	3.48%	4234	3.90%	-1.72	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	932	0.54%	613	0.49%	-0.92	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	3:39			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	277	4:05	165	4:43	-1.72	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:11	3	2:17	-2.22	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	46	97.83%	2	100.00%	-2.05	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	802	94.26%	134	92.54%	-1.21	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	50	96.00%	20	95.00%	-1.11	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	333	91.59%	101	90.10%	-1.17	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	14	78.57%	4	100.00%	-0.92	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	976	0.72%	70	0.00%	-1.18	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13135	0.84%	4160	0.94%	-1.37	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1552	0.52%	1120	0.54%	-1.04	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	2:42			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	110	3:14	39	3:38	-1.5	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:35	6	2:37	-1.68	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	6	100.00%	.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	142	96.48%	61	93.44%	-1.59	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	93.75%	7	100.00%	-1.31	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	7	100.00%	.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	55	78.18%	78	97.44%	1.01	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	7	100.00%	.	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	280	3.21%	41	0.00%	-0.66	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3747	1.07%	935	1.82%	-2.14	

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SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	344	2.33%	129	0.78%	-0.58	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	3:43			.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	40	2:32	17	3:34	-1.62	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	2:16	1	0:26	-0.62	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	100.00%			.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	456	96.49%	91	97.80%	-0.91	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	45	77.78%	30	86.67%	-0.6	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0						
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	247	83.40%	51	82.35%	-1.09	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	91.67%	9	66.67%	-1.88	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	426	0.94%	31	0.00%	-1.42	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11213	1.36%	3860	1.30%	-0.83	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1345	0.30%	690	0.72%	-1.84	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	2:46			.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	152	3:13	50	2:37	-0.07	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:00	5	1:49	-1.05	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	56	100.00%	6	100.00%	.	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	955	94.87%	282	91.49%	-1.57	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	68	89.71%	34	97.06%	-0.45	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%			.	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	496	88.71%	225	90.22%	-0.83	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	84.21%	18	77.78%	-1.3	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1286	0.47%	178	0.56%	-1.1	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	22927	0.85%	7829	0.87%	-1.09	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2594	0.35%	1430	0.21%	-0.54	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	2:28	1	1:20	-0.58	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	195	3:23	68	3:14	-0.77	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	2:09	3	2:14	-1.04	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	2	100.00%	.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	137	89.78%	55	81.82%	-1.92	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	75.00%	22	100.00%	-0.08	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	.	

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WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	63	73.02%	41	80.49%	-0.62	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	1	100.00%	-1.59	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	191	0.52%	33	0.00%	-1.64	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2980	1.54%	1539	1.75%	-1.32	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	279	0.36%	191	0.00%	-1.14	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:14			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	46	2:26	27	4:49	-2.45	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:16			.	

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				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	45	95.56%	6	66.67%	-2.5	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1068	97.85%	262	95.80%	-1.51	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	195	94.36%	34	100.00%	-0.51	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	40.00%	5	100.00%	-0.16	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	630	93.65%	149	91.28%	-1.28	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	35	88.57%	16	93.75%	-0.99	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1111	1.80%	185	1.08%	-0.8	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	26919	2.59%	10538	3.16%	-2.85	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2959	0.37%	1367	0.44%	-1.2	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	20	4:35	2	7:18	-2.22	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	697	3:25	333	3:42	-1.63	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	2:52	6	4:05	-1.31	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	61	100.00%	4	100.00%		
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1126	96.09%	375	96.27%	-1.01	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	161	91.93%	46	93.48%	-1.01	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	100.00%	2	50.00%	-2.48	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	587	89.61%	280	87.14%	-1.4	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	32	84.38%	15	80.00%	-1.23	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1112	1.08%	151	0.66%	-1.04	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28317	1.39%	11246	1.27%	-0.42	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3060	0.88%	1452	0.48%	-0.12	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	5:35	1	6:49	-1.49	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	395	3:03	143	3:20	-1.7	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	27	2:39	7	23:38	-1.59	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	32	96.88%	21	100.00%	-1.16	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	627	94.58%	163	93.87%	-1.1	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	45	88.89%	59	88.14%	-1.07	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%				
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	351	86.04%	107	84.11%	-1.18	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	15	60.00%	13	53.85%	-1.2	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	917	0.65%	45	2.22%	-1.73	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14573	0.97%	5605	1.14%	-1.67	

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	AUGUST 2013					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1478	0.07%	764	0.00%	-0.56	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	4:08	1	0:10	-0.43	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	141	3:11	64	4:00	-1.83	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:02			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	3	100.00%		
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	218	97.71%	55	92.73%	-1.92	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	90.00%	4	100.00%	-1.3	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	100.00%			.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	142	92.96%	49	91.84%	-1.16	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	3	100.00%	-1.26	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	250	1.60%	20	10.00%	-2.49	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5430	1.40%	2732	1.61%	-1.45	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	638	0.00%	310	0.97%	-2.51	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:14	2	3:50	-1.03	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	76	3:10	44	2:49	-0.68	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			3	10:10	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100	98.00%	75	96.00%	-1.48	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1386	97.11%	170	97.06%	-1.01	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	178	92.70%	17	82.35%	-1.74	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	23	100.00%	1	100.00%	.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	709	90.13%	184	90.22%	-1.03	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	45	84.44%	19	89.47%	-0.94	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2095	1.05%	265	1.13%	-1.07	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24051	0.93%	7378	1.55%	-3.72	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2630	1.06%	1213	0.33%	0.42	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	7:04	3	1:32	0.18	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	224	4:15	114	6:32	-3.59	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	28	5:01	4	1:24	-0.24	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	43	95.35%	1	100.00%	-2.03	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	199	96.98%	47	93.62%	-1.55	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	78.57%	6	83.33%	-1.25	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			.	

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State	Metric	Metric Name	Product	AUGUST 2013					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	123	82.93%	29	75.86%	-1.54	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	100.00%	1	100.00%	.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	336	1.19%	28	0.00%	-1.36	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4294	1.65%	1772	2.14%	-1.8	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	521	0.00%	329	0.61%	-2.08	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	6:04			.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	71	3:21	38	2:57	-0.69	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			2	6:09	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	38	100.00%	7	100.00%	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	205	94.15%	32	84.38%	-2	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	94.44%	4	75.00%	-1.74	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%			.	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	108	69.44%	27	55.56%	-1.83	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	50.00%	3	66.67%	-1.15	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	381	1.31%	39	0.00%	-1.17	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4479	0.89%	1229	1.30%	-1.78	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	368	0.00%	139	0.00%	.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	6:35			.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	40	4:42	16	2:01	0.37	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%	23	100.00%	.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	266	97.37%	50	94.00%	-1.62	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	21	76.19%	6	66.67%	-1.29	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	15	100.00%	2	100.00%	.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	136	86.76%	56	94.64%	-0.17	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	62.50%	3	66.67%	-1.36	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	649	0.62%	59	0.00%	-1.33	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8027	1.37%	2677	1.34%	-0.94	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	756	0.13%	431	0.93%	-2.24	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:48			.	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	110	3:51	36	3:55	-1.05	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	4:08	4	1:09	-0.31	

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	AUGUST 2013					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	46	100.00%			.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	339	96.76%	139	92.81%	-1.71	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	34	91.18%	12	91.67%	-1.36	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	100.00%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	237	89.87%	130	86.15%	-1.54	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	1	100.00%	-1	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	462	1.95%	17	0.00%	-1.35	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7970	2.35%	4284	2.57%	-1.46	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	929	0.43%	613	0.49%	-1.1	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	12:40			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	187	3:28	110	4:18	-1.98	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	7:03	3	1:49	-0.04	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	41	97.56%			.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	637	95.45%	125	98.40%	-0.64	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	97.37%	7	85.71%	-1.84	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	14	92.86%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	379	92.08%	46	84.78%	-1.61	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	10	90.00%	-1.35	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	972	0.82%	70	0.00%	-1.11	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13199	0.78%	4118	0.75%	-0.89	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1541	0.39%	1130	0.62%	-1.51	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	4:38			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	103	3:17	31	3:58	-1.53	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:18	7	2:02	-1.56	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	29	100.00%	9	100.00%	.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	127	95.28%	127	98.43%	-0.34	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	75.00%	3	33.33%	-1.89	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	54	85.19%	40	85.00%	-1.02	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	8	75.00%	-1.23	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	280	0.36%	40	0.00%	-1.7	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3727	1.05%	949	1.58%	-1.84	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2013

State	Metric	Metric Name	Product	AUGUST 2013					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	341	1.76%	134	0.00%	-0.33	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	25:07			.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	39	2:54	15	8:44	-2.47	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:04			.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%			.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	482	97.51%	140	96.43%	-1.26	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	63	85.71%	15	86.67%	-1.23	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%			.	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	234	87.18%	78	91.03%	-0.65	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	58.82%	3	33.33%	-1.5	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	417	0.96%	30	0.00%	-1.42	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11132	1.44%	3888	1.39%	-0.87	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1346	0.59%	683	0.15%	-0.13	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	2:14			.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	160	3:24	54	3:15	-0.84	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	2:19	1	0:59	-1.03	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	86	98.84%	4	75.00%	-2.92	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	863	96.06%	186	95.70%	-1.06	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	115	94.78%	22	90.91%	-1.43	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	22	100.00%	1	0.00%	-3.92	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	451	86.92%	127	85.83%	-1.12	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	20	75.00%	11	72.73%	-1.08	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1294	0.54%	177	0.56%	-1.02	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	22949	0.91%	7855	0.85%	-0.74	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2588	0.43%	1422	0.21%	-0.33	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	1:28	1	0:07	-0.38	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	208	3:03	67	2:50	-0.51	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	1:24	3	0:14	0.53	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	97	94.85%	35	94.29%	-1.08	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	13	92.31%	2	100.00%	-1.68	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			.	

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Qwest 272 Sunset Special Access Measurements
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				AUGUST 2013					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	73	79.45%	23	65.22%	-1.85	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	60.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	188	1.06%	33	3.03%	-1.55	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2984	1.71%	1543	1.10%	-0.03	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	282	0.00%	182	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:17	1	2:59	-1.19	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	51	3:31	17	2:50	-0.64	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	SEPTEMBER 2013					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	24	100.00%	74	98.65%	-1.35	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1162	97.16%	246	97.56%	-0.98	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	117	93.16%	23	86.96%	-1.61	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	57.14%	6	100.00%	-0.29	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	538	91.26%	147	89.12%	-1.3	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	38	89.47%	13	100.00%	-0.67	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1112	1.62%	190	0.53%	-0.51	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	26839	2.62%	10546	2.82%	-1.65	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2950	0.54%	1368	0.44%	-0.73	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	18	5:52	1	11:00	-3.3	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	703	3:44	297	3:57	-1.65	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	16	2:52	6	1:52	-0.78	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	30	100.00%	9	100.00%		.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1186	97.47%	334	97.31%	-1.05	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	112	88.39%	35	91.43%	-0.91	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	1	100.00%		.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	596	92.11%	269	90.71%	-1.26	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	52	80.77%	21	95.24%	-0.26	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1098	0.27%	149	0.00%	-1.29	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28096	0.61%	11354	0.54%	-0.51	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3062	0.23%	1456	0.07%	-0.27	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	0:23				.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	170	4:07	61	4:21	-1.13	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:27	1	2:37	-1.12	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%	4	100.00%		.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	621	95.97%	121	89.26%	-1.83	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	59	89.83%	32	81.25%	-1.7	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	13	84.62%	2	100.00%	-1.4	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	329	80.85%	116	84.48%	-0.73	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	94.12%	6	66.67%	-2.04	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	916	0.33%	47	0.00%	-1.66	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14574	0.87%	5612	1.28%	-2.61	

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State	Metric	Metric Name	Product	SEPTEMBER 2013					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1481	0.27%	763	0.26%	-0.98	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:51			.	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	127	3:17	72	2:45	-0.07	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	0:36	2	0:54	-1.73	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	229	97.38%	55	94.55%	-1.54	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	90.00%			.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	1	0.00%	-2.05	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	90	93.33%	32	100.00%	-0.38	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	42.86%	1	0.00%	-1.5	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	247	1.21%	21	0.00%	-1.47	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5418	1.37%	2747	1.49%	-1.28	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	631	0.63%	310	0.32%	-0.95	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	12:00			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	74	3:03	41	3:05	-1.05	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:36	1	1:02	-1.02	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	55	100.00%	11	100.00%	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1218	98.44%	170	96.47%	-1.49	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	120	98.33%	19	73.68%	-3.78	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	30	90.00%	2	50.00%	-2.01	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	622	89.87%	117	88.89%	-1.09	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	76.67%	20	65.00%	-1.55	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2081	0.77%	265	0.38%	-0.86	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23954	0.65%	7401	0.74%	-1.54	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2610	0.54%	1225	0.16%	0.02	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	6:15	1	1:05	-0.72	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	155	2:41	55	2:59	-1.48	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	2:04	2	1:32	-0.81	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	95.00%	8	87.50%	-1.42	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	244	96.31%	47	97.87%	-1	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	50.00%	3	100.00%	-0.51	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	66.67%	1	100.00%	-1.41	

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	SEPTEMBER 2013					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	118	84.75%	35	74.29%	-1.87	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	50.00%	1	0.00%	-1.55	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	336	0.89%	29	3.45%	-1.77	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4301	1.77%	1790	1.51%	-0.57	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	522	0.57%	328	0.00%	-0.55	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	11:20	1	27:20	-2.72	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	76	3:53	27	3:57	-1.04	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:00			.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	21	100.00%			.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	218	90.83%	41	92.68%	-0.99	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	86.67%	5	80.00%	-1.22	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	1	0.00%	-2.22	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	66	63.64%	13	30.77%	-2.34	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	4	50.00%	-1.74	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	378	2.12%	40	0.00%	-0.91	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4456	0.94%	1248	1.60%	-2.21	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	366	0.00%	142	0.00%	.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	1:58			.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	42	2:45	20	2:39	-1.07	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	309	96.76%	114	98.25%	-0.84	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	21	95.24%	19	94.74%	-1.04	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	100.00%			.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	178	79.21%	46	78.26%	-1.07	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	2	100.00%	.	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	653	1.53%	58	1.72%	-1.07	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8038	1.51%	2702	2.22%	-2.52	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	753	0.40%	429	0.93%	-1.7	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	2:21	1	1:50	-0.99	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	121	3:04	60	3:11	-1.09	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	2:36	4	3:03	-1.18	

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Qwest 272 Sunset Special Access Measurements
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				SEPTEMBER 2013					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	37	100.00%	.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	324	99.07%	114	98.25%	-1.27	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	83.33%	17	88.24%	-1	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	77.78%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	167	87.43%	70	84.29%	-1.32	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	71.43%	12	41.67%	-1.76	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	460	4.57%	17	0.00%	-0.94	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7975	4.21%	4315	5.01%	-2.23	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	927	0.86%	619	0.48%	-0.47	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	10:32			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	336	6:03	216	6:13	-1.14	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	7:22	3	6:53	-0.95	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%	1	100.00%	.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	713	97.62%	107	95.33%	-1.37	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	31	96.77%	44	84.09%	-2.07	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	66.67%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	331	91.24%	68	89.71%	-1.15	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	12	75.00%	-1.24	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	972	0.93%	70	0.00%	-1.05	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13233	1.00%	4132	1.04%	-1.15	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1535	0.33%	1158	0.17%	-0.53	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	9:33			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	132	3:58	43	3:50	-0.87	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:50	2	0:17	0.2	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%			.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	130	96.92%	27	92.59%	-1.65	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	85.71%	4	100.00%	-1.15	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	85.71%	8	100.00%	-0.95	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	49	85.71%	118	94.92%	0.01	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	2	100.00%	-1.41	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	281	0.36%	40	0.00%	-1.7	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3698	0.65%	960	0.83%	-1.37	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2013

State	Metric	Metric Name	Product	SEPTEMBER 2013					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	335	0.30%	136	0.00%	-1.34	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	8:44			.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	24	4:20	8	4:36	-1.07	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:23			.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	1	100.00%	.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	377	95.76%	92	96.74%	-0.97	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	87.50%	17	100.00%	-0.35	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	225	88.44%	57	85.96%	-1.26	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	61.54%	2	50.00%	-1.19	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	417	0.72%	30	0.00%	-1.54	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11057	1.18%	3854	1.43%	-1.71	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1341	0.30%	682	0.88%	-2.07	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:44			.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	131	3:19	55	4:58	-1.97	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	5:58	6	1:47	-0.75	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	42	97.62%	4	100.00%	-1.83	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	898	97.55%	245	96.73%	-1.19	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	94	90.43%	12	83.33%	-1.46	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	25	88.00%			.	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	379	86.28%	125	89.60%	-0.7	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	25	92.00%	12	75.00%	-1.86	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1292	0.93%	177	1.13%	-1.16	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	22805	0.92%	7834	1.00%	-1.36	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2585	0.31%	1456	0.21%	-0.63	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	2:41	2	5:15	-1.87	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	210	3:07	78	3:10	-1.09	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	6:15	3	1:17	-0.65	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	83.33%	2	50.00%	-1.57	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	190	97.37%	49	87.76%	-2.43	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	75.00%	3	100.00%	-1.11	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	33.33%			.	

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Qwest 272 Sunset Special Access Measurements
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				SEPTEMBER 2013					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	71	80.28%	36	86.11%	-0.72	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	1	100.00%	.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	191	1.57%	32	0.00%	-1.2	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2985	2.85%	1564	2.62%	-0.73	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	280	0.71%	181	1.10%	-1.27	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	2:53			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	85	5:17	41	3:58	-0.41	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:16	2	1:28	-1.07	

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Qwest 272 Sunset Special Access Measurements
SEPTEMBER 2013

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	97	97.94%	84	96.43%	-1.38	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3351	96.27%	803	95.52%	-1.23	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	465	92.90%	85	94.12%	-0.95	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	13	53.85%	13	100.00%	0.48	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1688	91.82%	576	89.24%	-1.51	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	101	85.15%	35	88.57%	-0.89	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1116	1.88%	186	1.08%	-0.75	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	26930	2.92%	10559	3.27%	-2.07	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2961	0.41%	1362	0.37%	-0.89	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	63	4:56	7	6:15	-1.56	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	2360	3:23	1036	3:56	-3.39	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	37	2:40	14	2:40	-1.08	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	122	100.00%	20	100.00%		
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3481	95.52%	1046	95.03%	-1.15	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	401	90.27%	111	90.99%	-0.99	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	18	94.44%	9	88.89%	-1.32	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	1956	92.18%	799	88.61%	-1.81	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	112	78.57%	54	85.19%	-0.52	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1110	1.08%	150	0.67%	-1.05	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28289	1.23%	11244	1.15%	-0.59	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3063	0.65%	1452	0.28%	-0.01	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	35	4:10	2	4:49	-1.19	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1043	3:25	386	3:46	-1.53	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	61	2:34	13	13:34	-1.57	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	74	98.65%	26	100.00%	-1.39	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1843	94.85%	422	91.94%	-1.63	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	153	88.89%	113	86.73%	-1.27	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	21	90.48%	5	60.00%	-2.03	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	959	83.32%	309	85.76%	-0.75	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	43	81.40%	21	57.14%	-2.25	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	920	0.54%	46	0.00%	-1.48	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14573	0.96%	5596	1.14%	-1.71	

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1480	0.20%	757	0.13%	-0.77	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	4:40	1	0:10	-0.35	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	421	3:12	191	3:53	-1.94	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:03	4	1:10	-1.15	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	23	100.00%	3	100.00%		
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	673	96.73%	239	93.72%	-1.55	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	80	88.75%	6	100.00%	-1.01	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	100.00%	1	0.00%	-2.82	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	394	95.18%	175	96.57%	-0.81	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	73.68%	4	75.00%	-1.37	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	249	1.20%	20	5.00%	-1.82	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5423	1.40%	2738	1.46%	-1.13	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	633	0.32%	311	0.96%	-1.78	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	7:28	2	3:50	-0.9	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	229	3:02	121	2:48	-0.4	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:17	8	5:24	-1.56	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	274	97.08%	96	91.67%	-2.12	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3795	96.55%	537	96.46%	-1.02	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	422	93.60%	77	83.12%	-2.15	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	69	95.65%	10	60.00%	-3.25	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	1919	90.20%	447	90.16%	-1.01	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	147	87.76%	50	80.00%	-1.82	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2100	1.10%	265	0.75%	-0.93	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24009	0.85%	7362	1.06%	-2.04	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2627	0.69%	1216	0.25%	0.04	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	68	5:03	5	1:50	0.02	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	608	3:20	235	4:40	-3.67	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	55	3:28	10	1:16	0.18	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	74	95.95%	9	88.89%	-1.57	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	717	96.51%	148	93.24%	-1.5	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	31	64.52%	12	91.67%	-0.13	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	85.71%	1	100.00%	-1.7	

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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	330	84.24%	78	76.92%	-1.57	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	83.33%	2	50.00%	-1.65	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	336	0.89%	28	3.57%	-1.79	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4301	1.86%	1782	1.63%	-0.62	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	520	0.19%	328	0.30%	-1.2	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	7:18	2	14:35	-1.34	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	240	3:44	86	3:35	-0.83	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:00	2	6:09	-1.79	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	68	100.00%	11	90.91%	-2.52	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	803	94.40%	118	90.68%	-1.43	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	41	87.80%	15	80.00%	-1.45	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	100.00%	1	0.00%	-2.82	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	271	75.65%	52	55.77%	-2.47	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	66.67%	9	55.56%	-1.32	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	382	1.31%	40	0.00%	-1.16	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4466	0.96%	1225	1.47%	-1.93	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	368	0.00%	138	0.00%	.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	4:01			.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	128	3:51	54	2:52	-0.38	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:02			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	47	97.87%	23	100.00%	-1.27	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	858	96.39%	229	96.07%	-1.06	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	60	86.67%	36	83.33%	-1.27	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	21	100.00%	3	100.00%	.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	423	84.63%	171	84.21%	-1.05	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	69.23%	12	58.33%	-1.34	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	650	0.92%	60	0.00%	-1.13	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8041	1.32%	2674	1.57%	-1.59	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	755	0.26%	431	0.70%	-1.67	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	19	3:11	1	1:50	-0.81	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	317	3:47	127	3:36	-0.75	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:44	9	2:00	-0.31	

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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	69	100.00%	37	100.00%	.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1159	96.81%	383	95.04%	-1.43	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	85	87.06%	46	60.87%	-3.09	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	18	83.33%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	600	90.83%	272	86.76%	-1.67	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	64.71%	30	66.67%	-1.11	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	461	3.25%	17	0.00%	-1.12	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7971	3.35%	4278	3.83%	-1.84	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	929	0.65%	615	0.49%	-0.76	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	44	8:47			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	800	4:46	491	5:17	-1.82	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	5:28	9	3:40	-0.63	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	104	98.08%	3	100.00%	-1.97	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2152	95.72%	366	95.36%	-1.09	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	119	96.64%	71	87.32%	-2.5	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	21	85.71%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	1043	91.66%	215	88.84%	-1.36	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	23	82.61%	26	84.62%	-1.12	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	973	0.82%	70	0.00%	-1.11	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13189	0.87%	4137	0.92%	-1.17	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1543	0.39%	1136	0.44%	-1.12	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	24	5:55			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	345	3:32	113	3:48	-1.45	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	19	1:49	15	2:02	-1.22	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	42	100.00%	15	100.00%	.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	399	96.24%	215	96.28%	-1.08	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	50	84.00%	14	85.71%	-1.19	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	90.91%	15	100.00%	-0.88	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	158	82.91%	236	94.07%	0.68	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	18	88.89%	17	88.24%	-1.04	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	280	1.43%	40	0.00%	-1.13	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3724	0.91%	948	1.37%	-1.77	

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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	340	1.47%	133	0.00%	-0.47	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	6:07			.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	103	3:06	40	5:43	-2.36	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	1:40	1	0:26	-0.56	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	46	100.00%	1	100.00%	.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1315	96.65%	323	96.90%	-1	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	164	84.15%	62	90.32%	-0.51	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	100.00%			.	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	706	86.26%	186	87.10%	-0.96	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	42	69.05%	14	57.14%	-1.5	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	420	0.95%	30	0.00%	-1.43	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11134	1.33%	3867	1.37%	-1.12	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1344	0.37%	685	0.58%	-1.41	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	2:17			.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	443	3:19	159	3:39	-1.49	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	16	3:09	12	1:44	-0.43	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	184	98.91%	14	92.86%	-1.89	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2716	96.13%	713	94.39%	-1.56	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	277	92.06%	68	92.65%	-1.07	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	52	94.23%	1	0.00%	-3.15	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	1326	87.41%	477	88.89%	-0.79	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	64	84.38%	41	75.61%	-1.68	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1291	0.62%	177	0.56%	-1.32	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	22894	0.89%	7839	0.91%	-1.07	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2589	0.35%	1436	0.21%	-0.53	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	25	2:18	4	2:59	-1.27	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	613	3:11	213	3:05	-0.67	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	28	3:02	9	1:15	-0.45	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	95.45%	4	75.00%	-1.86	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	424	94.34%	139	87.05%	-2.05	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	84.00%	27	100.00%	0.02	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	71.43%	1	100.00%	-1.41	

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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	207	77.78%	100	79.00%	-0.96	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	76.92%	2	100.00%	-1.2	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	190	1.05%	33	0.00%	-1.36	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2983	2.04%	1549	1.81%	-0.67	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	280	0.36%	185	0.54%	-1.18	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	2:35	1	2:59	-1.33	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	182	4:04	85	4:01	-1	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:36	2	1:28	-1.03	

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